



Advanced Mastering your BlackBerry

Prerequisite: Mastering your BlackBerry 101



Module 1: Voice Dialing

How to use Voice Dialing
What is VAD?
What options can be set?

Module 2: Searches

What are searches?
Changing current searches
Setting up personal searches

Module 3: Filtering

What are filters?
How to configure filters
Filter options
 Depends if using BIS or BES

Module 4: Calendar

How to invite someone to a meeting
How to work with travel and time zones

Module 5: PIN

What are PIN messages?
How to add a PIN
Where to find in Outlook
How to send a PIN
How to save a PIN

Module 6: BlackBerry Messenger

What is BlackBerry Messenger?
How to use BlackBerry Messenger
Add a Contact
Delete a Contact
Groups

Module 7: Address Book

What is a Distribution List?
Creating a Distribution List
Personalizing your address book

Module 8: Browser

Browsing shortcuts
Adding Bookmarks
Changing to act like a desktop browser

Questions and Answers

604.628.0284 www.swirlsolutions.com “You don’t know what you don’t know”

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